Title: DIVISION FAILURE INFORMATION TRACKING SYSTEM	Number: D65-12-02	Revision No.:	Effective Date: 6 MAR 97
	Prepared By: Alan D Michaelis	Approved By: Thomas S. Dodson	Page: 1 OF 3

6 March 1997

STANDARD OPERATING PROCEDURE D65-12-02

From: D65

To: D65 Division

Subj: DIVISION FAILURE INFORMATION TRACKING SYSTEM

1. The following are Failure Information Tracking System (FITS) Data Entry Standard Operating Procedures (SOP) to be implemented effective 6 March 1997. This FITS SOP has been established in order to facilitate a more efficient means of processing D65 Traveler.

a. **D65 Program Managers**

- (1) Program Manager will pre-post (data entry), via FITS, all workload schedules for D65 Shipping & Receiving induction processing; Job Order (JO) Number, Internal Control Number (ICN), Nomenclature, Part Number, National Stock Number (NSN).
- (2) Program Manager will develop a system to collate and track the repair time of inducted item(s), taken from D65 Traveler, documented by D65 Repair Technician, maintaining a formulated analysis of average repair time.
- (3) Program Manager will submit a copy of the D65 Traveler to Data Entry for final FITS data entry processing upon receipt of D65 Shipping & Receiving Section "Shipping" notification.
 - (4) Program Managers will have full access to FITS.

b. **D65 Shipping & Receiving Section**

- (1) Shipping & Receiving Section will process and post (data entry), via FITS, all workload induction(s).
- (2) Shipping & Receiving section will verify the pre-posted data, via FITS, provided by D65 Program Manager(s); such as the JO Number, ICN, Nomenclature, Part Number, NSN.
- (3) Shipping & Receiving Section will ensure all induction discrepancies (non-accountability of JO Number, ICN, via FITS, will be <u>immediately</u> brought to the attention of Section Supervisor, for appropriate disposition or action.

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- (4) Shipping & Receiving section will print the traveler, affix it to the inducted item, and transport the item to the appropriate work center to be worked on.
- (5) Shipping & Receiving Section will submit a copy of completed D65 Traveler to Program Manager for their records, upon shipping of inducted item.
 - (6) Shipping & Receiving Personnel will have full access to FITS.

c. **D65 Restoration Sections**

- (1) The Repair Technician will not post any data entry via FITS.
- (2) The Repair Technician will ensure all relative D65 data entered on the traveler is accurate, complete and legible , prior to Quality Assurance (QA) / Quality Control (QC) Acceptance.
- (3) The Repair Technician noted induction receipt discrepancies (such as incorrect Nomenclature, Part Number, NSN) will be <u>immediately</u> brought to the attention of D65 Shipping & Receiving/Program Manager, for appropriate disposition or action.
- (4) The Repair Technician will ensure D65 Traveler is QA / QC Stamped / Accepted, prior to forwarding to shipping.
- (5) Section Leaders will have full access to FITS and will ensure that the data entered on the traveler is accurate and complete..

d. MTI (On-Site Government Contractor)

- (1) MTI (Repair Technician) will not post any data entry via FITS.
- (2) MTI (Repair Technician) will ensure all relative D65 data is entered on the traveler and documented accurately, prior to QA/QC Acceptance.
- (3) MTI (Repair Technician) noted induction receipt discrepancies (such as incorrect Nomenclature, Part Number, NSN) will be <u>immediately</u> brought to the attention of D65 Shipping & Receiving/ Program Manager, for appropriate disposition or action.

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- (4) MTI (Repair Technician) will ensure D65 Traveler is QA/QC Stamped / Accepted, prior to forwarding to shipping.
- (5) MTI Supervisors will have full access to FITS and will ensure that the data entered on the traveler is accurate and complete..

e. QC/QA

- (1) QC inspectors will assure that D65 Traveler information is accurate, legible, and complete (i.e. Work Accomplished, Parts Replacement), prior to Acceptance and FITS data entry final processing.
- 2. D65 Traveler will accompany repair item throughout its induction/repair/shipping process. Component failure data will be noted in the appropriate section (i.e. 2N2789A = open) of the D65 Traveler.
- 3. It is incumbent on all D65 (i.e. Government or Contractor) Personnel to uniformly implement this SOP. Your cooperation and team work is greatly appreciated. This FITS SOP will become effective 6 March 1997.

THOMAS S. DODSON